



AI AUTOMATION AGENT WITH MAKE.COM

Course ID : MAKE-L1



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Duration: 2 Days

(12 Hours) 09:00 AM – 04:00 PM



Price: Call

* In-house training only

* Eligible for 200% tax deduction



Training Schedule

www.9experttraining.com

Category: Artificial Intelligence

This course enables participants to build intelligent, AI-powered workflows using Make.com. By leveraging the capabilities of Generative AI, learners will create modern automation systems that operate 24/7, significantly boosting productivity and providing businesses a competitive edge.

Objectives

1. Understand the fundamentals of Make.com and its application in AI workflow automation.
2. Design and develop AI workflows from the ground up to support continuous automation.
3. Integrate AI automation with various data sources such as Excel, Google Sheets, Google Drive, LINE OA, and external APIs.

Objectives

4. Utilize Generative AI through ChatGPT API and research capabilities via Perplexity API.
5. Analyze and optimize workflows for achieve maximum efficiency in real-world scenarios.

Target Audience

1. Entrepreneurs seeking to enhance their competitiveness through AI
2. Individuals interested in developing AI automation skills
3. Business users (HR, Marketing, Sales, Customer Support)
4. IT Administrators and Developers
5. Organizations aiming to improve automation and AI efficiency using Make.com

Prerequisites

1. No coding experience required
2. Basic familiarity with Generative AI tools such as ChatGPT, Gemini, or Copilot is recommended.
3. Basic knowledge of Google Workspace or Microsoft 365

System Requirements

1. Active Make.com account
2. Access to Google Workspace or Microsoft 365
3. ChatGPT API and Perplexity API (provided by 9Expert)
4. LINE Official Account
5. Stable internet connection

TRAINING TOPICS



DAY 1 Morning Session

9:00 AM – 12:00 PM

1. Introduction to AI Automation

- Key concepts and business roles
- Comparison: RPA, DPA, and AI Automation
- Real-world use cases

2. Make.com as a Low-Code Tool

- Overview of Make.com
- Account setup and licensing requirements
- UI and workflow structure
- Workshop: Build your first workflow

3. AI Agents

- What is an AI Agent?
- Workshop: Creating an AI Personal Assistant



DAY 1 Afternoon Session

1:00 PM – 4:00 PM

4. Connecting AI with Make.com

- Integrating of the ChatGPT API
- Introduction to Prompt Engineering
- Workshop: Building an automated chatbot

5. AI Business Automation Use Cases

- Automated email replies and data logging
- Content generation with the Perplexity API
- Workshop: Developing an AI Email Automation System

6. AI-Driven Data Processing

- Processing data with AI
- Workshop: Creating an AI Research Assistant

DAY 2 Morning Session

9:00 AM – 12:00 PM

7. Image Automation with AI

- Generating images automatically using Midjourney
- Workshop: Automating Social Media Content

8. Sales & Customer Support Automation

- Automating lead generation and CRM processes
- Workshop: Developing an AI Sales Assistant

9. AI Automation with LINE OA

- Build AI chatbots for LINE
- Workshop: Creating Custom AI Workflows for Business

DAY 2 Afternoon Session

1:00 PM – 4:00 PM

10. Make.com + ChatGPT API with Google Sheets / Excel Online

- Automating customer email replies
- Logging data and sending follow-up emails

11. Research & Competitor Analysis

- Using Make.com + Perplexity API for market and competitor analysis

12. Recruitment Automation

- Automating resume screening
- Comparing resumes with job descriptions
- Logging data into Google Sheets / Excel



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